



Minimum: 1 adult + 1 child

Maximum: 2 adults + 2 children

## CHILDREN

Children between 6 and 15 years of age will be considered Juniors both for the General admission and the Grandstand.  
For juniors -50% on the adult price. These tickets must be ordered separately.

Children up to 5 years (included) will have free admission in Grandstand (not occupying a seat) and the General Admission area.  
ATTENTION: The free of charge ticket needs to be booked as well!

## FAN +

# □ <b>i</b> G (Wkd.)	EUR	381,00
plus 5% handling fee		

## FAN

# □ <b>i</b> J (Wkd.)	EUR	301,00
# □ <b>i</b> K (Wkd.)	EUR	301,00
plus 5% handling fee		

□ <b>i</b> General Admission (Wkd.)	EUR	177,00
plus 5% handling fee		

## GENERAL TERMS OF BUSINESS

Valid from Januar 2010

### 1. General Terms

The general terms and conditions of business are valid for sales through the company A. Ostermann GmbH (further referred to as gpticketshop.com). Any differing terms and conditions of the buyer may only be valid if confirmed in writing by us. By ticking the Checkbox at the end of the order form "With my order I accept the general terms and conditions of gpticketshop.com?", the buyer accepts the terms and conditions and can be held to them.

Our range of items on sale is not binding and subject to change without prior notice. An order placed by any persons 18 years of age or older constitutes a sales agreement as per our terms and conditions. The automated confirmation of the receipt of your order, sent out by email does not constitute the commencement of the contract between buyer and seller. The sales agreement becomes valid once we have sent a receipt to the client.

The client is obliged to fill in the order form fully and correctly. Any damage resulting from false or incomplete information in the order form will not be compensated by gpticketshop.com. As our company does not implement all aspects of the service provided to the customer ourselves, we are obliged to use other qualified 3rd party contractors.

Please note the special handling of digital tickets in order to avoid data loss. Admission authorizations may not be misused, copied or altered. The principle of first entry applies to access (the mobile ticket that is scanned and accepted first with its unique identification is the valid one. Subsequent ticket duplicates are automatically invalidated by the access of the first one).

### 2. The Order Process

The sales agreement comes into effect in the following way:

1) On the page, please select the services and tickets (+/-) you wish to purchase, then click on the corresponding "Order?" button.

2) Next, select your region and specify the payment method, then click on the "Proceed with order?" button.

3) Please check the contents of your shopping cart.

4) Then enter the data required under "Order information?". Please remember that we will mail the tickets ordered and paid for to the address provided here.

5) After you read and accepted the General Terms and Conditions and the privacy statement, please tick the corresponding box, and then submit your order, which will constitute a contractual offer toward us.

6) The contract will eventually be concluded by way of our e-mail confirmation and issued invoice. Tickets that have been paid for in full will be posted with UPS, approx. 2 weeks before the event.

Due to unforeseen circumstances we may sometimes be forced to organise a pick up of your tickets at the race track for you. Naturally you would then be refunded the shipping fee.

### 3. Contractual Language

The contractual language is English and German. Information, customer service and complaints can be handled in English and German.

### 4. Prices

Our service will commence once we have received payment in full for the services agreed contractually. Invoices need to be paid in either Euro or USD as stipulated on the invoice.

All prices are include VAT. All prices are valid at the time of placing the order only. In addition to the advertised ticket price you will be charged a handling fee and shipping costs. The handling and shipping fee will be clearly displayed the basket and in the order confirmation email. If any monies become payable due to the export or import of the goods due to the shipping, the client is made responsible for these (you can find more information on the subject at your tax office).

As we may have to buy a number of tickets from middlemen, there may be differences between the invoiced prices and those printed on the tickets.

### 5. The right to withdraw from the contract / Sales and Cancellation Conditions

The consumer has no right to withdraw from the contract as per § 18 Abs. 1 Z 10 FAGG of Austrian law.

Recreational activities are defined as activities which take place at a certain defined time and/or date and the contractor is obliged to deliver ist services in accordance. If the client is a contractor according to §1 KSCHG (or § 14 BGB) of Austrian law, he/she has no right to withdraw from the contract.

If a particular category of tickets is sold out, gpticketshop.com has the right to provide tickets of a similar category.

If the event is cancelled and tickets are refunded, the handling fee will not be refunded. If tickets have already been shipped, shipping cost will not be refunded.

### 6. Payment

We accept following methods of payment: Credit card (Eurocard/MasterCard, Visa and Maestro). Your credit card data is protected and sent encoded to prevent any unauthorised access to any of your details. The credit card will be charged at the time of billing.

[Info about credit card payments \(How do I pay by credit card\)](#)

Payment Partners:

[MasterCard](#)

[VISA](#)

[Maestro Card](#)

If you wish to pay by bank transfer please settle the bill no later then 1 week upon receipt.

### 7. Overdue payments

If you fail to settle the bill 1 week after receipt you will receive a reminder via email. If the bill remains unpaid 1 week after the first reminder, you will receive a second and last reminder via email. If the bill then remains unpaid another 4 days later, we will cancel the invoice and send you a cancellation invoice.

### 8. Shipping and delivery costs

We work together with the shipping service provider UPS, United Parcel Service Speditionsges.m.b.H., Cargo Nord, Objekt 1, 1300 Flughafen Wien. Tickets will be sent by UPS at least 10 days before the event. If tickets are available earlier, they will be sent earlier.

You will receive a shipping notification from UPS by e-mail as soon as the tickets leave our office. If the end customer refuses to accept the package, we will have to charge you extra for any costs incurred.

Please refer to this list for the shipping costs:

of the world	Within the EU ? 31,00	? 15,00	Europe non EU ? 21,00	USA and Canada ? 21,00	Rest
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Here you will find the link to the [privacy policy](#) and [contact](#) of UPS.

Tickets can be sent either by UPS or by e-ticket.  
If e-tickets or print@home tickets are involved, they will be sent by e-mail.

Print@home tickets can be sent up to 24 hours before the event. As these are mobile tickets, no physical delivery is necessary. You will receive your ticket by e-mail or link. The e-mail delivery of e-tickets varies depending on the organizer.

#### 9. Copyright

Disclosure in accordance with § 25 of the Austrian Media Act: this Website is owned by Alfred Ostermann GesmbH. & Co. KG. The Website is designed to provide information on the business activities of Alfred Ostermann GesmbH. & Co. KG. Its content is intended exclusively for personal use, and the distribution or reproduction for purposes other than personal use is not permitted. Pictures or images may not be published or distributed for commercial or other purposes without the advance express written permission of the copyright owner. This Website was prepared with the greatest possible attention to detail. Nevertheless, Alfred Ostermann GesmbH. & Co. KG cannot guarantee that the content is accurate and free of error. Alfred Ostermann GesmbH. & Co. KG will not be held responsible for damages that may arise directly or indirectly from the use of this Website, to the extent that such damages are not the result of wrongful intent or gross negligence on the part of Alfred Ostermann GesmbH. & Co. KG.

#### 10. Mediation Body

We accept the use of the Internet Ombudsmann as a out of court mediation body. If you have any questions in regard to settlements please contact our customer service: support@gpticketshop.com or the Internet Ombudsmann: www.ombudsmann.at

#### 11. Miscellaneous

There is no right for compensation, unless you can prove without doubt, that the mistake was in our working sphere.  
Please forward any complaints, court regulation ect in writing only.  
Business will be conducted from our head office.

Warranty as per Austrian law.

In the eventuality of a disagreement going to court, the consumer rights of the country where the client is based will also apply.

**It is a condition of public admission to any FORMULA 1 ("Event?") that all ticketholders comply with the rules below:**

- 1 Date/programme/seat allocation are all subject to change. No refunds/exchanges unless the Event is cancelled. Booking charges are non refundable. Tickets are non transferable and not for resale. A ticket shall not be resold or transferred for profit or for commercial gain (including as part of a promotion or prize) without the prior written consent of the Promoter and Formula One World Championship Limited (FOWC) first being obtained and if ticket is used in this manner it will become void and the holder may be refused entry to or ejected from the Venue. Illegible tickets shall be void.
- 2 For security measures, you may be refused admission to/removed from the Venue/searched by officials/filmed by CCTV.
- 3 Animals/articles that compromise public safety are not permitted.
- 4 You must not make/create/store/record/transmit any kind of sound recording/visual footage/audio-visual footage/information/other data. Equipment that may enable you to do the aforementioned acts is not permitted. Personal electronic devices including still image cameras/mobile telephones/other handheld personal communications devices are permitted provided that any images/films/recordings/data that are created/recorded/stored thereon are used for personal/private/non-commercial use only.
- 5 On request, you shall assign in writing copyright/all other intellectual property rights in any images/films/recordings you create/record at the event to FOWC and agree that such images/films/recordings shall not be used for public advertisement/ commercial gain/any other purpose (except private enjoyment) without FOWC's prior written consent.
- 6 Motor racing is dangerous and noisy. Sanctioning bodies, FIA, FOWC, Formula One Management Limited, Formula One Licensing B.V., Formula One Asset Management Limited, Formula One Hospitality and Event Services Limited, Formula One Marketing Limited, organisers of the Event (including officials, marshals, rescue, medical staff), competitors and drivers, are not responsible for any loss or damage, howsoever caused, to you to the maximum extent permitted by the law of the hosting country (except in the case of death or personal injury caused by negligence of the above parties).
- 7 You must always keep to the designated paths and steps.
- 8 You must comply with all instructions given by any official.
- 9 No person may use the name of the Event or part thereof (nor any abbreviation or foreign language version thereof) nor any logo or graphic device of or relating to the Event for any commercial purpose without the prior written consent of FOWC
- 10 These terms and conditions shall be governed by law of the country hosting the event.